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IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Alan Ballard, John Schroeder, Peggy Shafer, and
Theresa Sherwood

SERIAL NO.: 10/035,413

FILING DATE: December 28, 2001

TITLE: Customization of Immediate Access and Hotkey
Functionality in an Internet Application User Interface

EXAMINER: Unknown

ART UNIT: 2181


ATTY.DKT.NO.: PA2065US

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Sir:

2nd PRELIMINARY AMENDMENT

The captioned application is U.S. Serial No. 10/035,413, filed December 28, 2001.

Before action, please amend the captioned application as follows.